

## COUNTY OF LOS ANGELES – DEPARTMENT OF MENTAL HEALTH

### CULTURAL COMPETENCY COMMITTEE MEETING MINUTES

**Date:** June 8, 2016

**Present:** Ann Lee, SA 8 Long Beach/South Bay Geo Initiative; Belanie Brown, DMH/Community & Government Relations Division; Bernice Mascher, AI/AN community member; Blanca Watson, Coalición Latina; Brian Valdez, Latino Coalition; Carlos Ludena, Latino Coalition; Carlos Valdez, Coalición Latina; Christine Oh, LA County Public Health; Harold Turner, NAMI Urban LA; Haydee Guevara, Latino Coalition; Leticia Ximenez, DMH Community & Government Relations Division – CCC Co-chair; Jane Kim, KYCC; Karen Macedonio, SAASC 5 Co-chair; Luis Garcia, Tri-City Mental Health Services; Mariam Nahapetyan, SA 2 Administration; Miriam Sandoval, QID-Data Unit; Perla Valdez, Coalición Latina; Rafaela Diaz, Hillside; Reina De Cuellar, DMH SA 2/Outreach and Engagement; Robert A. Valdez, Coalición Latina; Ruth Tiscareno, DMH/SPA7 Parent Advocate; Sandra Clayton, LACC; Sawako Nitao, Asian Coalition; Sunnie Whipple, AI/AN Community Member; Yovette Roldan, SCHARP/BFA; Hera Patail, DMH HQ.

**Participants via WebEx:** Rich Willens; Penny Lane Center; Sonya Hines, ChildNet Youth & Family Services; Mark Malcolm; Martin McDermott, Clinical Quality Assurance Coordinator; Sandra Chang Ptasinski, QID-CCU; Yvonne Lozano, Starview; **Maria Ann**

Agenda Items	Comments/Discussion/Recommendations/Conclusions	Action Item	Person(s) Responsible
<b>Welcome &amp; Introductions</b>	Attendee introductions		Leticia Ximenez and Bernice Mascher
<b>Review of Minutes</b>	<p>May minutes were reviewed and approved with the following edits:</p> <ol style="list-style-type: none"> <li>1. The CCC Co-chairs will attend the SLT orientation held for Mental Health Commissioners.</li> <li>2. CEUs changed to CEs</li> <li>3. Workgroup Name: Data, Juvenile Justice, and Reentry &amp; Diversion</li> <li>4. Changes on Mental Health and Spirituality Conference information: <ul style="list-style-type: none"> <li>• No CEs will be offered for Psychologists.</li> <li>• The CCC reviewed the pre and post presentations surveys developed by the Adhoc Workgroup utilizing other existing surveys.</li> </ul> </li> </ol>	<ul style="list-style-type: none"> <li>• Sandra C. Ptasinski requested Co-leads that the new Workgroup name be emailed to her to ensure accuracy.</li> </ul>	Co-Chairs
<b>MHSOAC</b>	Update topics included:	<ul style="list-style-type: none"> <li>• Ruth Tiscareno will</li> </ul>	Ruth Tiscareno

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	<ul style="list-style-type: none"> <li>• 1115 Waiver</li> <li>• Drug Medi-Cal Waiver is been reviewed and expected to be finalized by July 2017</li> <li>• Veterans and homelessness outreach are areas of specific focus for the MHSOAC</li> <li>• Certification of behavioral centers as a pilot program involving eight States including California</li> </ul>	email a draft of MHSOAC goals and projects to Leticia Ximenez for distribution to the CCC.	
SLT	<p>Update topics included:</p> <ul style="list-style-type: none"> <li>• LACDMH’s activity planning for Mental Health Month</li> <li>• Health Agency Mission and the eight strategic priorities                             <ul style="list-style-type: none"> <li>○ Discussions revolved around ways we could all work together across diverse cultures</li> <li>○ Questions arose regarding timeline, cultural diversity inclusion, cultural competency, open committees, and information flow through a centralized location, such as a website</li> </ul> </li> <li>• State Legislative and budget items: There are no budget cuts and Medi-Cal funding will remain steady due to MHSA funding, at least for this year</li> <li>• Family Wellness Centers description, service components, funding, and target populations</li> <li>• Two other major LACDMH Initiatives were discussed: Homeless Outreach and Continuum of Care Reform (CCR)                             <ul style="list-style-type: none"> <li>○ Two concerns were the lack of resource homes, and whether cultural competency and access to a child's cultural heritage were being considered.</li> </ul> </li> </ul>		Bernice Mascher
ESM	<p>1. CCC 2015 Demographics were presented to the CCC</p> <ul style="list-style-type: none"> <li>• 101 members</li> <li>• 35 males and 66 females</li> <li>• Six languages represented: English, Cantonese, German, Korean, Spanish and Swahili</li> <li>• Twelve ethnic/racial groups including bi-racial and multi-racial: “African American, American Indian, Armenian, API, Chinese, Eastern European,</li> </ul>		Sandra Chang Ptasinski

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	<p>German, Korean, White, Mexican American, Chinese Latino, Spaniard/Latino/American Indian, and American Indian/Chicano.”</p> <p>2. Preliminary Report for the 2016 EQRO System Review cited the following findings regarding cultural competency:</p> <ul style="list-style-type: none"> <li>• Examples of system strengths <ul style="list-style-type: none"> <li>○ Name change from Under Represented Ethnic Populations (UREP) to Underserved Cultural Communities (UsCC)</li> <li>○ Expansion of mobile triage teams for homeless persons, veterans and older adults</li> <li>○ Inclusion of spirituality in mental health services and trainings</li> <li>○ TAY supported employment and supports services</li> </ul> </li> <li>• Areas for improvement <ul style="list-style-type: none"> <li>○ Cultural sensitivity training for all staff, including receptionists and front desk staff</li> <li>○ Focus on FCCS is leading to culturally and linguistically competent staff recruitment and retention</li> </ul> </li> </ul>		
<p><b>Workgroup Goals/Objectives Forms</b></p>	<p>Mid-year discussion on 2016 workgroups Goals, Objectives and Collaborations Forms</p> <ul style="list-style-type: none"> <li>• These forms, to be completed by all Workgroups, are the mechanism to accurately conceptualize the activities of each Workgroup</li> <li>• The forms are working documents that can be tweaked and refined as the Workgroups continue to meet</li> <li>• The information gathered from the completed forms is utilized to highlight the CCC areas of concentration and accomplishments in system reviews. The CCC is also featured in various departmental reports such as the LACDMH Cultural Competence Plan Updates and the PSB-QID Quality Improvement Evaluation Report</li> <li>• The CCC membership expressed interest in having the 2015 workgroup products presented to the Committee at large</li> <li>• Sandra C .Ptasinski suggested having all Workgroups present their 2015 products with two purposes: <ul style="list-style-type: none"> <li>○ Vetting all Workgroup products by the CCC</li> <li>○ Discussing how the CCC will implement the Workgroup products</li> </ul> </li> </ul> <p>The membership agreed.</p>	<p>Workgroups will prepare a short presentation of their 2015 products.</p> <p>Sandra Chang</p>	<p>Leticia Ximenez and Sandra Chang Ptasinski</p>

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	<ul style="list-style-type: none"> <li>Leticia Ximenez suggested that the Workgroups also present on what they are currently doing. Draft products can also be presented.</li> <li>Leticia Ximenez requested that all workgroups turn in their CCC 2016 goals, objectives and collaborations sheets.</li> <li>The main 2015 products were identified for each of the Workgroups. It was determined that some of them have not been introduced to the Committee at large                             <ul style="list-style-type: none"> <li>Luis Garcia commented that the CCC PowerPoint that Sandra C. Ptasinski shared with the Committee was helpful</li> </ul> </li> </ul>	Ptasinski will contact the Workgroup Co-Leads to request electronic copies of their documents. Workgroup packages will be created.	
<b>2016 Workgroup Updates</b>	<ul style="list-style-type: none"> <li>Due to time constraints, brief updates were presented.</li> </ul>		Workgroup Co-leads
<b>Next meeting</b>	<ul style="list-style-type: none"> <li>Wednesday, July13, 2016, 1:30 pm to 3:30 pm at 550 S. Vermont Ave, 3<sup>rd</sup> floor conference room, Los Angeles, CA 90020</li> </ul>		

Respectfully Submitted,

*Sandra Chang Ptasinski, Ph.D.*

LACDMH

Program Support Bureau

Quality Improvement Division

Cultural Competency Unit

Ethnic Services Manager